



Housing Stabilization Services Learning Session #6: Building Health Care Partnerships (Part 2 – Collaborations)

HOSTED BY THE HSS TA TEAM



NORTH STAR POLICY CONSULTING



CSH

Ei-Consultants



MESH

Housing Stabilization Services TA Team

Our goal is to support agencies and communities in implementing the new Housing Stabilization Services so that people experiencing homelessness get the help they need to achieve housing stability.

Housing Stabilization Services TA Team: Areas of support

Supporting direct service providers

- Medicaid 101 and Medicaid Academy (recorded and posted)
- Tools on website
- Learning Sessions
- One-on-one TA: email hss-tateam@mesh-mn.org

Supporting community-wide systems planning

- Planning
- Facilitation

Website: mesh-mn.org/hssta

Purpose of Learning Sessions

Each session will include:

- Helpful tips and tools provided by the TA team
- Open Q&A on topic
- Opportunities for sharing experiences across agencies

Today: Healthcare Collaborations

Goals

- Learn how your work aligns with that of health care organizations in your area
- Feel empowered to reach out to explore potential collaborations

This session is **NOT** a substitute for official guidance from DHS.

Agenda

- I. Introductions and general overview
- II. Behavioral Health Homes
- III. Health Care Homes
- IV. CCBHC
- V. Integrated Health Partnerships
- VI. Trellis
- VII. Other initiatives, Q&A, wrap up

Healthcare and housing: Serving a common purpose

As housing and homeless service providers, the work that you do is vitally important to people's overall health and wellbeing.

When a person does not have a stable place to live, health care services are less effective.

Conversely, illness and poor health contribute to instability in housing.

The value of Housing Stabilization Services as a Medicaid services is that it acknowledges and prioritizes this connection between health and housing.

Potential points of collaboration

Expertise sharing

Referrals

Source of assessment
and planning

Expertise sharing

Health care organizations have experience with many of the challenges Housing Stabilization Services providers are new to:

- Working with MCO's
- Documenting billable time
- Managing IT systems (EHRs, medical billing software, clearinghouses, etc.)
- Complying with HIPAA and other information privacy rules

Housing and homeless services can help health care organizations understand:

- The issues that people face when they don't have stable housing
- How to navigate the housing system

Referrals

From health care organizations to Housing Stabilization Services providers

Health care organizations can help fill in the gaps for needs and services not covered under Housing Stabilization Services

Need for collaboration to support the most vulnerable

Source of assessment and planning



Sign Professional Statement of Need forms



Provide person-centered planning, either as case managers or Housing Consultation providers

Behavioral Health Homes services

Behavioral health home (BHH) services are Minnesota's version of the federal "health home" benefit for Medical Assistance (MA) enrollees. BHH services include the following:

- Comprehensive care management
- Care coordination
- Health promotion and wellness
- Comprehensive transitional care
- Patient and family support
- Referral to community and social support services

BHH services aims to reduce costs to the health care system and improve outcomes for individuals by utilizing a person-centered, team-based, coordinated approach to deliver a set of core services focused on the integration of primary care, behavioral health services and social services and supports

Serves adults with mental illness or children with emotional disturbance

[List of certified BHH services providers](#)

Health Care Homes

- Continue building a strong primary care foundation to ensure all Minnesotans have the opportunity to receive team-based, coordinated, patient-centered care.
- Increase care coordination and collaboration between primary care clinicians and community resources to support whole person care and facilitate the broader goals of improving population health and health equity.
- Improve the quality, experience, and value of care.
- **Find Certified Health Care Homes**



Certified Community Behavioral Health Clinics

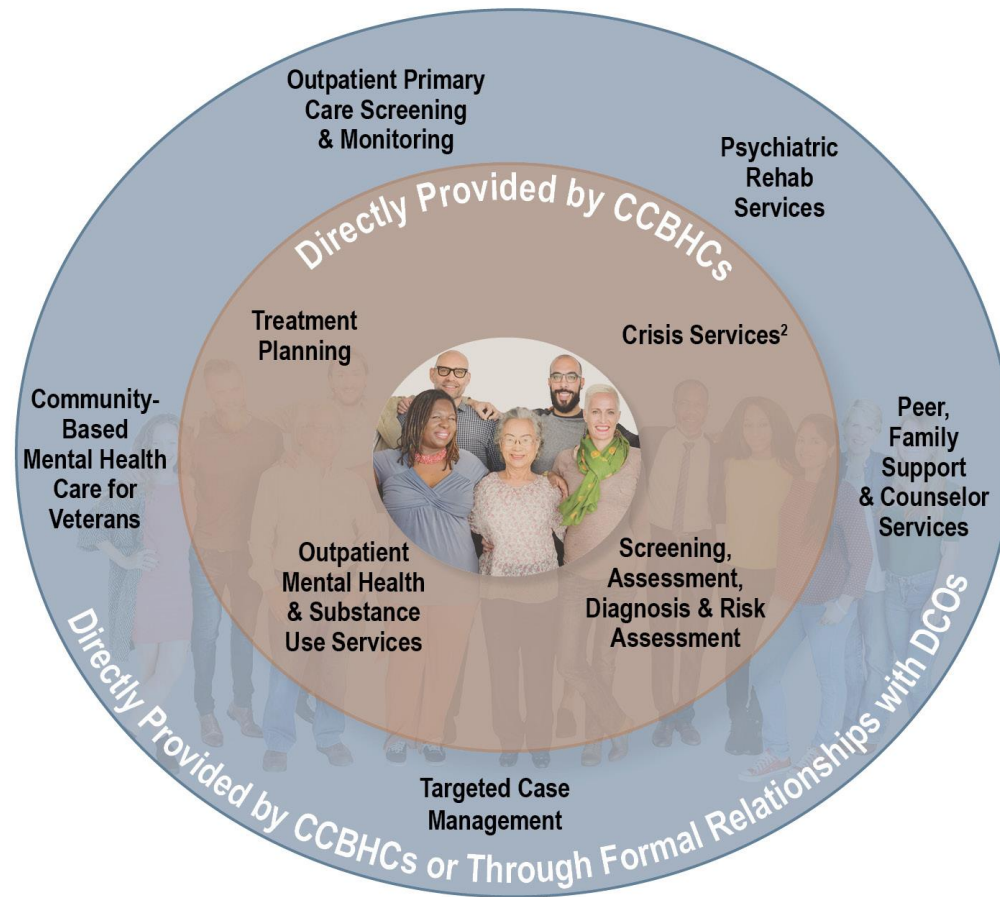
Nichole Flowers | Certification Specialist

John Zakelj | Policy Specialist

Certified Community Behavioral Health Clinics

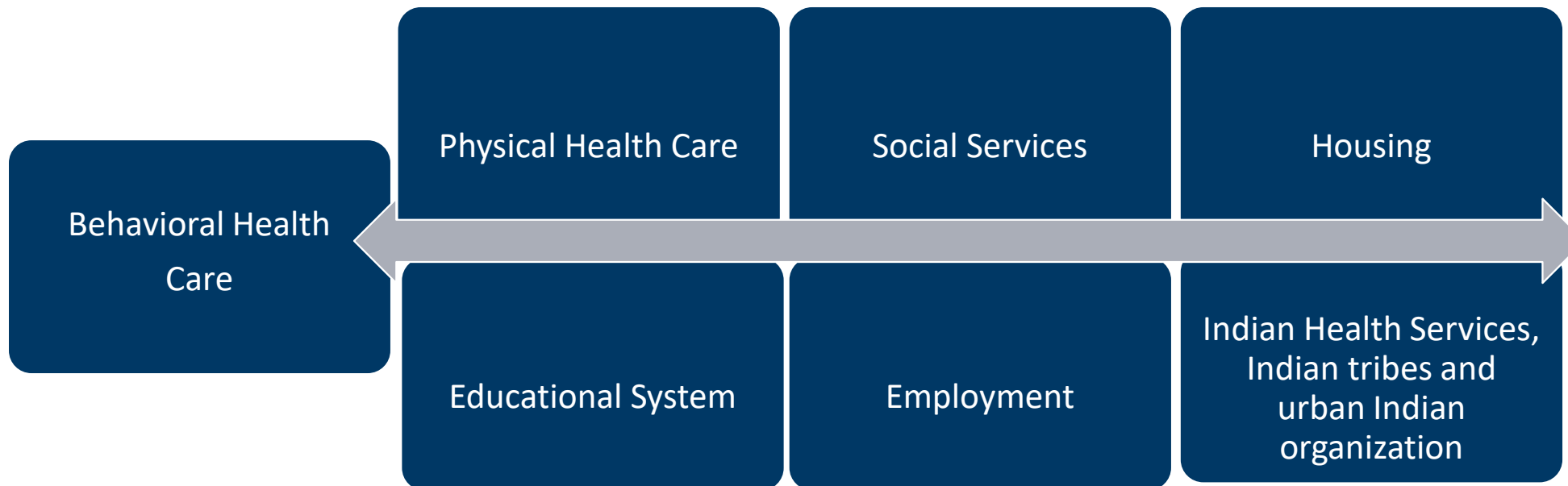
- Federal demonstration program converting Community Mental Health Centers into integrated behavioral health clinics
- Integrated clinic service model
- Clinic-specific cost-based daily rate
- Data-driven outcome measurement and quality improvement
- Quality bonus measures

CCBHC Services



Integrated Care Coordination

Coordinate care across the settings and providers to ensure seamless transitions for patients across the full spectrum of health services including acute, chronic and behavioral health needs.



Person-centered and family-centered care

- Person-centered and family-centered care **includes care which recognizes the particular cultural and other needs of the individual.** This includes services for consumers who are American Indian or Alaska Native (AI/AN), for whom access to traditional approaches or medicines may be part of CCBHC services. For consumers who are AI/AN, these services may be provided either directly or by formal arrangement with tribal providers.
- Interdisciplinary teams work together to coordinate the medical, psychosocial, emotional, therapeutic, and recovery support needs of CCBHC consumers, including, as appropriate, traditional approaches to care for consumers who may be American Indian or Alaska Native.

Sustainability of CCBHC in MN

- In 2018, SAMHSA awarded two CCBHC expansion grants for October 2018 to September 2020; these 2 clinics converted to Medicaid PPS effective Oct. 1, 2020
- In May of 2019, the Legislature established ongoing Medicaid funding for CCBHC
- Fall of 2020, DHS submitted a state plan amendment to CMS to establish CCBHC as an ongoing, state-wide Medicaid service in MN; CMS approval is pending
- Recently, SAMHSA awarded 2-year CCBHC expansion grants to 7 clinics in MN
- After CMS approves the SPA, DHS will proceed with certification and PPS rates for additional SPA CCBHCs; CCBHC team is working with MCO actuaries to include the cost of the additional CCBHCs

Flexible Cost-based Funding

- Each CCBHC receives a cost-based rate to provide a comprehensive set of outpatient behavioral health service, including diagnostic assessments, treatment planning and case management.
- The CCBHC can propose inclusion of additional costs which may be necessary to serve culturally specific populations or people with special needs.
- This can include the cost of cultural interpreters, outreach, or other specialized staff.
- However, the CCBHC only receives the cost-based rate when they serve a person on Medical Assistance.

Inclusion of MH-TCM in CCBHC Rate

- Each CCBHC is required to provide or contract for MH-TCM (mental health targeted case management).
- MH-TCM must be available to CCBHC clients who meet eligibility criteria.
- As a provider of MH-TCM, the CCBHC can complete the person-centered plan for Housing Stabilization.
- Even if the person is not eligible for MH-TCM, the CCBHC can offer other services such as diagnostic assessments.

Inclusion of Housing Stabilization in CCBHC Rate

- CCBHCs who are enrolled to provide Housing Stabilization services currently receive the same rate as other providers of HSS.
- Receipt of HSS revenues does not affect the CCBHC's cost-based rate for other services.
- HSS may be included in the CCBHC cost-based rate in the future. This would probably require legislation.
- CCBHCs are encouraged to enroll as HSS providers.
- Non-CCBHC HSS providers are encouraged to consider using CCBHCs for the assessment and planning role which may be separated from other Stabilization Services in the future.

CCBHC providers of Housing Stabilization Services

- 3 State certified CCBHCs
 - Human Development Center, People Incorporated, Zumbro Valley Health Center
- SAMHSA certified CCBHCs
 - Northland Counseling Center
- 4 prospective CCBHCs
 - CCBHCs Canvas Health Inc., North Homes Inc., Radas Health, South Central Mental Health Center

Questions

MN DHS CCBHC website:

<https://mn.gov/dhs/partners-and-providers/policies-procedures/adult-mental-health/ccbhc/>

DHS CCBHC mailbox: MN_DHS_CCBHC@state.mn.us

Thank You!

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Integrated Health Partnerships

DHS contracts with innovative health care delivery systems to provide high-quality, efficient care to Medicaid recipients

Participating providers enter into an arrangement with DHS, by which they are held accountable for the costs and quality of care their Medicaid patients receive.

Providers showing an overall savings across their population, while maintaining or improving the quality of care, receive a portion of the savings. Providers who cost more over time may be required to pay back a portion of the losses.

[Program participants](#)



Partnering with You

Jetta Wiedemeier Bower

Volunteer & Outreach Manager, Trellis

April 15, 2021



We provide services,
information and innovations to
help people **optimize well-being**
as they age.



WHAT WE DO

Connect people with services and resources

Fund community organizations that provide services to older adults

Bring networks together for collaborative action

Lead the charge to connect health care and social care



Trellis is the **Area Agency on Aging** for the seven-county metro area.

A federal designation under
the Older Americans Act.

Funding Older Adult Services

“On the ground,” ensuring local needs are met

Awarded \$13 million in Older Americans Act funds in 2020

Fund local organizations that provide nutrition, grocery and prescription drug delivery, chore and homemaker services, caregiver services, more





ADDRESSING DISPARITIES

We focus scarce resources in places with greatest need and people who are facing greatest disparities.

SENIOR LINKAGE LINE

Call **800-333-2433** - m-f
8:00 am to 4:30 pm

Medicare counseling by calling SLL
or by appointment

Presentations in the community on
Medicare, about SLL, health fraud,
etc. - request a presentation



MINNESOTA

SENIOR LINKAGE LINE

The **Senior LinkAge Line®** is a free
statewide service of the Minnesota Board
on Aging in partnership with Trellis.



Resource & Referral in the Twin Cities

- Financial assistance for Moving
 - Information on Fair Housing
 - Affordable Housing Options
 - Housing Access Coordination
 - Heat Safety Programs
 - Housing Support
 - Housing Link & Senior Housing Guide
- Eviction
 - Warming Centers
 - Shelters
 - Coordinated Entry
 - Library Resources
 - Legal Aid

Thank you!

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Adult Mental Health Initiatives

Regional collaborations charged with overseeing adult mental health services and funding to counties and tribal governments in their area

1. Support collaboration around mental health services, and 2. Promote innovation in the delivery of services

[AMHI map \(PDF\)](#)

Wrap up: Moving forward

Start with Housing
Stabilization Services

Grow to include other
health care services and
connect with new partners





Discussion

QUESTIONS? EXPERIENCES TO SHARE?

Thank you!



<https://mesh-mn.org/hssta/>



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